Exercise 5.2
Explain why the best programmers do not always make the best software managers. You may find it helpful to base your answer on the list of management activities in Section 5.1.

Exercise 5.9
In addition to use the risks shown in Figure 5.11, identify six other possible risks that could arise in software projects.

Exercise 6.1
Identify and briefly describe four types of requirements that may be defined for a computer-based system.

Exercise 6.8
Write a set of non-functional requirements for the ticket-issuing system, setting out its expected reliability and its response time.